

The Caledon Community Services Donor Bill of Rights

Philanthropy is based on voluntary action for the common good. It is a tradition of giving and sharing that is primary to Caledon's quality of life. To ensure that philanthropy merits the respect and trust of every individual, family and business in Caledon, and that donors and prospective donors have full confidence in the causes they are asked to support, we declare that all CCS donors have these rights:

- To be informed of our organization's mission, the way we intend to use donated resources and of our capacity to use donations effectively for their intended purposes.
- To be informed of the identity of those serving on our organization's governing Board and to expect the Board to exercise prudent judgment in its stewardship responsibilities.
- To have access to our organization's most recent financial statements.
- To be assured their gifts will be used for the purposes for which they were given.
- To receive appropriate acknowledgement and recognition.
- To be assured that information about their donation is handled with respect and with confidentiality to the full extent provided by law.
- To expect that all relationships with individuals representing organizations of interest to the donor will be professional in nature.
- To be informed whether those seeking donations are volunteers, employees of our organization or hired solicitors.
- To have the opportunity for their names to be deleted from any form of mailing lists.
- To feel free to ask questions when making a donation and to receive prompt, truthful and forthright answers.

Based on the Association of Fundraising Professionals' "Donor Bill of Rights"